

C≡ cFIVE [™]**C**atalyst

BE A CATALYST FOR REHABILITATION

cFive CATALYST BENEFITS

O IMPROVE CLIENT REHABILITATION

Catalyst improves client accountability and behavior by through automated, and scheduled client interactions to meet their individual needs.

IMPROVE CLIENT ACCOUNTABILITY

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Catalyst's automated event notifications and reminders ensure clients are aware of their obligations and commitments. By requiring acknowledgement of upcoming events and enabling completion of required tasks, Catalyst ensures clients are accountable.

ENCOURAGE BEHAVIOR MODIFICATION

Regular notifications and verification prompts provide clients a framework to develop positive habits that change behavior. Used as an incentive to reward positive behavior, Catalyst eliminates the stigma associated with other monitoring products.

REALLOCATE AND REDUCE CASE MANAGEMENT WORKLOADS

Automate administrative, banked, and low-risk client contacts to reduce workloads and increase time available to attend to clients with greater needs.

REDUCE FAILURE TO APPEAR RATES

cFive Catalyst provides a pro-active way to address failures to appear by addressing the three most common excuses: "I didn't know I had an appointment," "I forgot I had an appointment," or "I don't know where to go or how to get there.".

AUTOMATED UPDATES

Triggered prompts require the client to record and verify changes to residential address, phone number and employment and ensure client records are current. No case manager data entry required.

cFive CATALYST

Catalyst's automated interactions and information gathering improves client accountability, resulting in increased compliance, fewer technical violations and modified client behavior.

Catalyst bridges the clientsupervisor relationship by automating interactions and information gathering to improve client accountability and client behavior, resulting in increased compliance, fewer technical violations and modified client behavior.

Contact us to schedule your demonstration. cfive.com 949.260.3002 | Sales@cfive.com

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POWERFUL FEATURES DRIVE EFFICIENCY.

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cFive CATALYST FEATURES

• ENFORCE POSITIVE CHANGE

• Positive reinforcement is provided to clients with a series of encouraging messages sent automatically upon successful completion of all actions.

QUESTIONNAIRES

- Reinforce behavior change and compliance while reducing case manager workload using multiple questionnaire sets that can be scheduled as needed.
- Remote client supervision facilitates remote client reporting that reduces case-management workloads, time savings for staff and clients, and a reallocation of staff resources to focus on higher risk individuals.
 - Configurable questionnaires empower case managers with questionnaires focused on clients with specific risk factors, offenses, or program needs. Questionnaires can be sent daily, monthly, or quarterly the case manager chooses what best suits the client and their case plan.

MESSAGING

- Secure two-way messaging empowers reliable client messaging. All notifications and conversation history are automatically stored in the client record.
- Predefined messages enable quick communication with clients. Case managers do not need to compose each message and can choose if the client can reply.
- Recurring automated messages can be scheduled to provide clients with positive feedback for accomplishing predefined tasks or encouragement for pending tasks.

• APPOINTMENTS

- Catalyst ensures clients know where to go and when to be there, and, helps keep clients abreast of the specifics of court dates, meetings and other obligations with client notification, reminders, shared calendaring.
- Catalyst provides driving, walking and public transportation directions assistance for each appointment with an address so there is no question of where to go or how to get there.
- Client accountability is fostered with notifications to provide appointment feedback that notates completion or the reason it was missed.

EASY-TO-USE CLIENT MOBILE APP

Available for iPhone or Android, Catalyst's secure mobile app is the core of the system. Designed with the user experience in mind, the app is exceptionally easy to use.

INTUITIVE DASHBOARD

Case Managers can manage the system, communicate with clients, and monitor their caseload quickly, at a glance from any device.

BIOMETRIC AUTHENTICATION

Clients are securely authenticated through facial and voice recognition, ensuring that the client – and only the client – can access the app.

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